

LYNE & CO

Privacy Policy

This Privacy Policy describes how lyneandco.co.nz (the “Site” or “we”) collects, uses, and discloses your Personal Information when you visit the Site.

Contact

After reviewing this policy, if you have additional questions, want more information about our privacy practices, or would like to make a complaint, please contact us by e-mail at team@lyneandco.co.nz or by mail using the details provided below:

Attention: Lyne & Co - Principal
C/o Maguires Kohi Limited T/a Ray White Kohimarama
Unit 2/5 Averill Avenue,
Kohimarama, Auckland 1071, New Zealand

Collecting Personal Information

When you visit the Site, we collect certain information about your device, your interaction with the Site, and information necessary to process your purchases. We may also collect additional information if you contact us for customer support. In this Privacy Policy, we refer to any information about an identifiable individual (including the information below) as “Personal Information”. See the list below for more information about what Personal Information we collect and why.

Device information

- Purpose of collection: to load the Site accurately for you, and to perform analytics on Site usage to optimize our Site.
- Source of collection: Collected automatically when you access our Site using cookies, log files, web beacons, tags, or pixels.
- Personal Information collected: version of web browser, IP address, time zone, cookie information, what sites or products you view, search terms, and how you interact with the Site.
- Personal Information collected: name, billing address, shipping address, payment information (including any credit card numbers / direct credit payment transfer record as may apply), email address, and phone number.

Customer support information

- Purpose of collection: to provide customer support.
- Source of collection: collected from you

Who we share your data with

Lyne & Co partners where the Real Estate license is held eg. Maguire and Associates Limited, Maguires Kohi Limited as part of the Maguires One team Group and Ray White and affiliated businesses in support of providing customer service.

How long we retain your data

Data is held in our systems CRM in perpetuity unless otherwise requested in writing. Requests for removal will be treated in compliance with NZ Legal privacy collection regulation. Requests will not be unreasonably withheld.

What rights you have over your data

If you have made a booking on our site, or filled out a contact form, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.